

# Regulatory Services MEMORANDUM

## LICENSING CONSULTATION -INTERNAL MEMO

**To:** Mr Rene Lawrence

**From:** Jason Nelson

**Cc:**

**Date:** 09/06/2014

**Premises:** 75 Chamberlayne Road, London, NW10 3ND

**Type of Application:** T.E.N

**Reference:** 222188758

**Nature of the event:** extend opening hours so patrons can watch the World Cup.

**Start Date:** 19/06/14 - **End Date:** 25/06/14.

**Start Time:** 00:00 - **Finish Time:** 02:00

Dear Mr Lawrence,

I would like to confirm that I have considered the above proposal with regard to the prevention of public nuisance.

On behalf of the Regulatory Services (Environmental Health) I would like to Make representations to the T.E.N on the following grounds:

That the proposed operating hours are inappropriate due to the close proximity of residential dwellings.

The operating schedule does not address the prevention of public nuisance from:

- airborne entertainment noise
- Structure borne noise or vibrations from entertainment
- Noise generated by patrons in external areas of the premises e.g. beer garden
- Noise from patrons exiting the premises.

### **Prevention of nuisance from noise/vibration**

#### ***Airborne***

All doors and windows will remain closed during the licensed activities. Where a door is used for patrons to enter or leave the premises the door will be fitted with a self-closing device and staff told to ensure that it is not propped open. A member of staff shall be positioned at the door to ensure it is opened for as brief a period as possible.

#### ***Structure borne***

World cup is a very high spirited event, were emotions can get the better of people when a goal is scored, or in disagreement with decisions. The cheering from fans sound energy to adjoining properties will cause disturbance.

#### ***Outside Areas***

No music/television will be played for the benefit of patrons in the beer garden or other external areas of the premises.

Signs shall be displayed on the frontage instructing patrons to recognise the residential nature of the area and conduct their behaviour accordingly – The management reserve the right to ask patrons to move inside the premises or leave if it is felt that they could be disturbing neighbours after 22:00.

The number of persons permitted to utilise the frontage for smoking will be restricted to 14 persons.

***Patrons entering/exiting premises.***

Where people queue to enter the premises a licensed door supervisor shall supervise and ensure the potential patrons behave in an acceptable manor

When the premises turn out a licensed door supervisor shall supervise patrons and ensure the leave in a prompt and courteous manor, respecting the neighbours.

A licensed door supervisor will be positioned on the exit door to ensure, as far as reasonably practical, that patrons leave drinks within the premises.

**Supporting Information**

Complaints has been received regarding loud amplified music, and loud voices. A review of the premises licence has been undertaken in August 2012, were as the committee had decided that there is to be no regulated entertainment. Since the decision we have witnessed loud amplified music emanating from the premises.

**Informative**

I object to the TEN's as the licensee/management are unable to control the noise from cheering fans that will cause unacceptable noise disturbance to local residents.: